



Cyngor Castell-nedd Port Talbot  
Neath Port Talbot Council

# Performance Indicators



Neath Port Talbot Council




Appendix 1 - Community Safety Key Performance Indicators - Quarter 2 (1st April - 30th September) - 2022/23



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## How will we know we are making a difference (01/04/2022 to 30/09/2022)?

PI Title	Qtr. 2 Actual 20/21	Qtr. 2 Actual 21/22	Qtr. 2 Actual 22/23	Qtr.2 Target 22/23	Perf. RAG
<b>1.2.2 SRP - Wellbeing Objective 2 - All communities are thriving and sustainable</b>					
ELLL - Community Safety - CP/034 - Percentage of incidents of domestic abuse where people are repeat victims - Independent Domestic Violence Advisor (IDVA) Service - highest risk victims	31.62	39.60	33.54	31.00	 Red
<p>The total number of referrals received during Q2 is higher than in Q1. However, the percentage number of repeat referrals remains consistent with Q1.</p> <p>We continue to scrutinise repeat cases in order to identify emerging trends and monitor service provision within these cases. Repeat cases can indicate a greater confidence and reassurance in victims to report domestic abuse and seek support and assistance, however they can also identify areas where the multi-agency responses have been less effective and lessons can be learned in relation to future approaches and responses to identified high risk victims.</p>					
ELLL - Community Safety - PI/154 - Number of new members to Paws on Patrol	6.00	209.00	94.00		 NA
<p>Community conscious dog walkers in NPT are asked to help their local neighbourhood by being the eyes and ears of the community and report issues such as Graffiti, Dog Fouling, Faulty Street Lighting, Fly Tipping and Anti-Social Behaviour and Criminal Activity.</p> <p>The Safer NPT Partnership believes that the 1000's of dog walkers within the County Borough can play an important part in keeping neighbourhoods safer and cleaner. Everyone can help in the fight against crime and Anti-social Behaviour, even the smallest action can have an impact. This scheme is run by NPT Community Safety Team and links in with existing community initiatives such as Neighbourhood Watch and South Wales Police Community Support Officers (PCSO'S). At no time are dog walkers expected to intervene in any incidents. Their role is to simply report and help gather evidence.</p> <p>41 new members signed up during Q2, taking this year's new members total to 94. There are now 1,383 total members in the scheme. There is still a steady flow of new members joining the scheme online, as well as at face to face events. Each new member receives a welcome pack containing all the information they need. Regular newsletters are sent via email which includes up to date information on events, crime trends and advice from the Community Safety Partnership.</p> <p>Events that took place during this period were at; Margam Park, Bryncoch, NPT Family Fun Day (Ysgol Bae Baglan) and Glyncorwg. These were attended by Community Safety and our partners. During these events the team engaged with many current members regarding the scheme and any community safety issues they may have. The events also draw in new members to the scheme.</p> <p>An exclusive safety session for our current Paws members took place on the 22nd of September at St Pauls Centre featuring topics of home security and road safety. We hope to continue these exclusive events as a perk for current members and an incentive for new people to join the scheme.</p>					

<p>ELLL - Community Safety - PI/901 - Number of children receiving age-appropriate Community Safety lessons; domestic abuse, cyber-crime, Crucial Crew etc.</p>			1800.00	1677.00	 Green
<p>Lesson delivery in schools has now fully resumed, post pandemic. This has allowed services to go back into schools on a face to face basis and offer age appropriate lessons on healthy relationships to many school age children.</p> <p>This work forms part of our early intervention and prevention programme around Violence Against Women, Domestic Abuse &amp; Sexual Violence. The work is the responsibility of the 'Relationship and Sexuality Education sub group' which is co-chaired by the Principal Officer of Community Safety and the Senior Youth &amp; Community Worker of the Youth Service.</p> <p>Children are taught about the different types of domestic abuse and are encouraged to think of who they would speak to if they had concerns about their own family home, or a friend. Depending on the ages of the children they are also encouraged to think of who to speak to should they have concerns re their own relationship.</p> <p>From research with children and young people, they would prefer these lessons and topics to be delivered by someone other than their teacher which means providers such as Camau, and Hafan Cymru's Spectrum deliver these lessons.</p> <p>Community Safety's flagship event 'Crucial Crew' has also returned during Q1 of this year, celebrating its 25th Year, following a break due to Covid-19 restrictions. This event sees all Year 6 pupils attend the event, taking part in a series of fun workshops on various safety topics delivered by our partner agencies; Road Safety, Police, Fire Service, RNLI, Dogs Trust and many more. This includes a workshop on Healthy Relationships and another on Cyber Crime. The event is designed to equip children with important advice before their transition to secondary school. We will visit the children during their first year at secondary school and offer them a quiz, to see how much information they have retained. This also acts as a refresher on the information we have already provided.</p>					
<p>ELLL - Community Safety - PI/903 - Number of people whose vulnerability is reduced, following discussion at the Street Vulnerability Multi Agency Risk Assessment Conference (MARAC)</p>			5.00	4.00	 Green
<p>1 referral during Q1 (April –June) and 4 referrals during Q2 (July – Sept).</p> <p>The increase in referrals this quarter is due to 2 people being re-referred over concerns for their welfare. Also as 2 people had been reported as rough sleeping. This is the first time since pre-covid that reports have been received into the SV MARAC that people are living on the streets. A review will be carried out to check the welfare of people who have previously been discussed in the forum over previous months.</p> <p>Concerns have been raised by partners that some landlords have indicated they will be selling their properties due to the increase in the cost of living and changes to private rented sector legislation. These landlords discussed would be more likely to offer accommodation to the most vulnerable in the area, leading to it being even harder for people to find secure housing.</p>					
<p>ELLL - Community Safety - PI/904 - Number of people whose vulnerability is reduced, following discussion at the Channel Panel</p>			4.00	5.00	 Red
<p>The Channel Panel continue to meet on a monthly basis which is working well. There were 4 new referrals during Q1, but no new referrals during Q2. There are no specific trends identified.</p> <p>The panel remains accountable to the Regional CONTEST Board, where highlight reports are shared and discussed on a quarterly basis.</p> <p>All cases are subject to a 6 monthly review upon case closure, which is recognised as best practice.</p> <p>Meetings continue to be held on a virtual basis for the time being.</p> <p>Work continues to raise awareness with partners on the role of Channel and how to refer in those in our communities who may be vulnerable / at risk of being drawn into terrorism.</p>					